



Community Development and Safeguarding Data Privacy Notice

The Essex Police, Fire and Crime Commissioner Fire and Rescue Authority “Hereafter referred to as “The Authority” is committed to protecting your personal data when you use our services. This privacy notice explains how the Community Development and Safeguarding Department uses information about you and how we protect your privacy. The processing of personal data is governed by the Data Protection Act 2018.

The data we may collect about you.

To deliver our services effectively, we may need to collect and process personal data about you. Personal data refers to any information with which a living individual can be identified. Individual identification can be by the information alone or in conjunction with other information in the possession of the ‘The Authority’.

Types of Personal Data	Details
Individual details	Name, address, other contact details (e.g. email and telephone numbers), gender, marital status, date and place of birth, nationality, employer, job title and employment history, family details including their relationship to you.
Special categories of personal data	Certain categories of personal data have additional protection under data protection laws. The categories are health, criminal convictions, racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic data, biometric or data concerning sex life or sexual orientation.

Why we collect your personal information

We process personal information to enable us undertake prevention, protection and emergency services within the communities we serve. ECFRS works with other agencies to help keep the adults in our communities safe from harm and protect their rights. Data collected can assist us in managing, supporting and responding to concerns. We need your information specifically to:

- Carry out a Community Builder Visit.
- Carry out joint visit with other agencies where appropriate
- Carry out further follow up visits
- Ensure appropriate agencies are informed, where appropriate, so personalised support and care can be offered where possible

Where might we collect your personal data from?

- You.
- Your family members, employer or representatives.
- Other public bodies such as the police, ambulance service, local councils and the NHS.
- Other organisations such as companies who you have given permission to share your information for security or key holding purposes.

Legal basis for processing your personal data.

Protecting your **vital interests**: This will apply to activities that are very necessary for the safety or protection of an individual. We do have a legal obligation to share information in order to prevent a risk of harm or significant risk of harm from occurring.

Consent: You must give us explicit consent to contact you for the purpose of carrying out a Community Builder visit and to use your data to ensure further support can be offered from other agencies where applicable.

How do we keep your information secure?

We are committed to ensuring that your personal data is safe. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information that we hold about you. These include:

- Secure work areas,
- Information security awareness for our staff,

- Access controls on all systems,
- Encryption of personal data,
- Testing, assessing and evaluating the effectiveness of technical security controls.

Who will we share your personal information with?

We may offer to share your personal information if one of our employees believes that an organisation or service that we trust may be able to offer you information, support or guidance that may be of benefit to you. We will never share your personal information, with any other organisation without having first obtained clear consent from you if you have the capacity to do so.

Sometimes, it is in line with our legal duties and in the interest of your safety to share information with other organisations such as the police, the NHS or social services. We may also share your personal information when there is a justifiable public safety and security reason. Examples are:

- For the investigation of crime or if we are required to do so by law.
- If there are serious risks to the public, our staff or other professionals.
- To protect children or vulnerable adults

How can you access the information we hold about you?

You have the right to request all the information we hold about you when we receive a request from you in writing. We would normally give you access to everything we have recorded about you. This applies to paper and electronic records. However, we will not share any parts of your details which contain:

- Confidential information about other people or
- If it is in the interest of public safety and security to withhold that information from you.

Your rights and your personal data.

Subject to an exemption under the Data Protection Act 2018, you have the following rights with respect to your personal data:

The right to request a copy of your personal data which the “Authority” holds about you;

The right to request that the “Authority” corrects any personal information if it is found to be inaccurate or out of date;

- The right to erasure of your personal data where it is no longer necessary for the “Authority” to retain such data;
- The right to withdraw consent to the processing of your data at any time;
- The right to request that the “Authority” to transmit your data another organisation where applicable.
- Where there is a dispute in relation to the accuracy or processing of your personal data, you have the right to request a restriction is placed on further processing;
- The right to object to the processing of personal data where applicable. However, as the “Authority” will mainly be processing data based on the performance of a statutory duty in the public interest, there are limits to this right.
- The right to lodge a complaint with the Information Commissioners Office.

Further processing

If we wish to use your personal data for a new purpose, not covered by this Data Privacy Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.

Contact Details

To exercise all relevant rights, queries of complaints please in the first instance contact the Essex County Fire and Rescue Service Data Protection Officer at **Tel:** 01376576265, **Email:** informationgovernance@essex-fire.gov.uk

You can also contact the Information Commissioners Office at ico.org.uk, **Tel:** 0303 123 1113 or via email casework@ico.org.uk, <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

Cookies for online users

To make this site simpler, we sometimes place small data files on your computer. These are known as cookies. They improve things by:

- Remembering settings, so you do not have to keep re-entering them whenever you visit a new page
- Remembering information you have given so you do not need to keep remembering it.
- Measuring how you use the website so we can make sure it meets your needs.

By using our website, you agree that we can place these types of cookies on your device. Cookies are not used to identify you personally. They are just here to make the site work better for you. You can manage and/or delete these small files as you wish.

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