



Volunteer Role: Community Support Volunteer

Purpose of Role

To support the Community Safety Delivery Team in delivering home fire safety information to the public, attend and facilitate safety events, assist with After the Incident response exercises and participate in home fire safety promotional events.

Uniform, equipment and travel expenses will be provided.

Main Duties and Responsibilities

- To participate in local safety promotion initiatives and safety and recruitment events
- To attend and facilitate safety initiatives and events
- To assist with after the incident response initiatives
- To participate in activities to generate home fire safety visits
- To attend volunteer group information, training and review update sessions arranged at mutually convenient times
- To adhere to the policies and procedures provided by the Service at all times
- To undergo training with Essex County Fire and Rescue Service and achieve the required standards

Skills, Experience and Aptitude Required

- Excellent interpersonal skills
- A commitment to deliver excellent customer service;
- Experience of working or volunteering with diverse members of the community
- Reliable, responsible and trustworthy
- Good written and verbal communication skills
- Friendly, confident and approachable manner
- Willingness to work as part of a team and abide by specified procedures and processes
- Hours are flexible and dependent on dates and times of event

What support will I be given?

You will work alongside a nominated person who will support you and ensure you have all the training and resources you need to carry out your volunteering role effectively. You will also receive:

- A full induction into the Service to help you understand your role, what we do and why we do it
- Regular feedback and support
- Appropriate uniform and training



What benefits can I expect?

- The experience of involvement with a Public Sector organisation
- The experience of being part of a countywide volunteering scheme
- The opportunity to develop new and existing skills
- The enjoyment of meeting new people and being part of a team
- The satisfaction of knowing you are making a valuable contribution to the Service and the Public
- We will reimburse previously agreed travel and out of pocket expenses

Safeguarding

Essex County Fire & Rescue Service is committed to safeguarding and promoting the welfare of children and vulnerable adults, and expects all employees and volunteers to share this commitment.

For more information please contact Lisa Hart on 01376 576037 or lisa.hart@essex-fire.gov.uk

Further information on volunteering for Essex County Fire & Rescue Service can be found at www.essex-fire.gov.uk/volunteering